

Bathroom Furniture Care Guide

On receiving your order all product must be checked visually for defects. Any defects should be reported within 1 working day.

Installation of the product is regarded as acceptance of quality, any damage claims would not be accepted by the supplier.

The following care guide will help to ensure the longevity of your product.

- 1. All bathroom furniture is water resistant **NOT** waterproof
- 2. Should any of your items have a defect, please do not install as returns will not be accept once fitted.
- 3. We advise that you use a qualified person to install your units, as any issues relating to poor fitting will not be accepted by the supplier.
- 4. You have purchased a handmade and in some cases hand painted product. Therefore, you may see some slight imperfections which the supplier may deem as acceptable.
- 5. Please avoid direct sunlight as this will cause the painted surfaces to discolour.
- 6. Due to motion in transit, the cabinet doors and drawers may need to be adjusted after installation
- 7. Wall hung units must be secured back to the wall using the wall hanging brackets supplied.
- 8. When fixing to a stud or panelled wall, appropriate framework should be installed to support the basins and units.
- 9. Where units or worktops have been cut out for services, all raw edges MUST be sealed against water ingress.

Temperature, humidity, ventilation

Avoid excessive change in temperature, or installation in direct sunlight.

Ensure the product is a reasonable distance away from a source of high humidity such as showers, baths, or steam appliances, to ensure the unit does not come into regular contact with water. We would advise an extractor fan to be installed in all bathrooms which include furniture to reduce the chance of water ingress damage. The extractor fan should be used every time that the shower/bath is used and should be left switched on for a sufficient time afterwards to allow for adequate ventilation. Ensure the fan has been correctly sized for the room in use.

Ensure furniture is not installed in a wet room environment in which the unit can be submerged at any point.

Water outlet calibration

Taps and other outlets cannot be calibrated through manufacturing to suit all basin types, and thus must be calibrated by an installer. Correct installation must not allow water to splash outside the internal bowl of a basin during normal use. A tap should have its flow reduced to allow a tap to be fully open without over splashing.

Regular inspection of hydraulic system

Internal plumbing and waste systems should be checked regularly for leaks, at minimum biannually.



Spillage

Any spillage must be immediately dealt with using a damp cloth and any residue wiped up with a dry cloth. Under no circumstance should water be aloud to stand on the surface of the product.

Melamine, vinyl and foil wrapped doors

Occasional marks, can in most cases, be removed with a soft damp cloth. More persistent marks can be removed using a non-silicone-based furniture cleaner. Hot soapy water should be avoided. Once the mark is removed, the area should be wiped over with a damp cloth to remove any excess and dried with a soft clean cloth. On no account should solvent or an abrasive cleaner be used as permanent damage to the finish could take place.

High Gloss Doors

Use a cleaning product not containing aggressive substances like acetone, alcohol, bleach etc. as those components could seriously damage the surface of the door. The best would be to use a soft cotton or micro fibre cloth with only water and a soft soap (containing a maximum 1% of liquid soap)

Carcass components

Do not use polish on any surfaces. A damp cloth with soapy water will clean off most marks or spills. On no account should any spillage, even water, be allowed to lie of the surface. Bleaches, scouring pads, and multi-surface cleaners should not be used.

Drawers, runners, door hinges.

These should be wiped out with a damp soapy cloth and wiped dry with a soft cloth as necessary. The roller runners and hinges are lubricated and should not be cleaned with a degreasing agent as this will affect the action of the moving parts. Never lean on partially or fully opened doors and drawers in order to gain access to the units. The hinges are specified to adequately support the weight of the door, plus small additional weights such as wire accessories. It is advised that once the bathroom has been installed, you should check every six months that all screws on the hinges are tight.

Worktops

Although the worktop is hard wearing, sharp objects will scratch, and excessive heat will scorch the surface. Care should be taken not to drop any heavy objects onto the worktop as the surface may crack. For cleaning, a damp soapy cloth with clean off most spills. Bleaches, scouring pads and multi-surface cleaners should not be used. Corrosive liquids and make-up should be wiped off immediately. On no account should any spillage, even water, be allowed to lie on the surface.

Regulations

If it is your intention to remove and replace your bathroom fittings with 'like for like' units, then this is classed as 'non-regulated' and no building regulations would be required. However, building regulation approval may be required if the bathroom refurbishment involves altering the drainage or the internal layout within the dwelling to accommodate the new fitting such as a second bathroom. In this instance, we would advise you contact the building control department at your local authority to discuss the need for a formal building regulation application

Macerator – current building regulations specify that a Sani pump smallbore system can be fitted in a dwelling where there is also a normal gravity discharge W.C. it should not be the only W.C. facility. Electrical – remember that double pole isolating switches are required for all electrical points apart from special razor sockets. All work must conform to BS7671:2008 the current I.E.E regulations